

29077 Avenue Penn,Valencia, CA, 91355

818 407-5600 phone 818 407-7540 fax

Thank you for the opportunity to be of service. As a valued customer of Global Aerospace Technology Corp., we would appreciate your efforts in helping us better serve you and all of our customers. Please take a couple of minutes to respond to the following questionnaire and return it to my attention via e-mail, fax or mail. Your help and cooperation will be greatly appreciated

Company Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Company Contact: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email / Fax \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Please rate your level of satisfaction with Global Aerospace Technology Corp. (GATCO) in the following?**

**On a scale of 1 to 5 where:**

* **1 represents “Dissatisfied”**
* **5 represents “Very Satisfied”,**

1. **Product** **How satisfied is you with each of the following aspects of GATCO’s products?**

**Dissatisfied Very Satisfied**

**1 2 3 4 5 N/A**

Quote Response      

Pricing       Availability/Lead-time       Quality       On-time Delivery      

1. **Customer Service** **In the past year, how satisfied have you been with our customer service?**

**1 2 3 4 5 N/A**

Professionalism and Courtesy      

Assistance Response       Product Knowledge       Keeping in Contact and Updates       Resolve matters promptly      

**Overall Performance** **Please rate your overall satisfaction with Global’s services**

 **Very Satisfied**  **Satisfied**  **Undecided**   **Less than Satisfied**  **Dissatisfied**

1. **Comments**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Return by** Mail, Fax: 818 407-7540 or e-mail info@globalatcorp.com.